

# MISSION STATEMENT

THE MISSION OF THE WINTER HAVEN POLICE DEPARTMENT IS TO WORK IN COOPERATIVE PARTNERSHIP WITH THE COMMUNITY TO REDUCE CRIME AND ENHANCE THE QUALITY OF LIFE FOR ALL CITIZENS.



**WINTER HAVEN  
POLICE DEPARTMENT**

125 N. Lake Silver Dr. NW  
Winter Haven, Florida 33881  
(863) 291-5858

[www.winterhavenpd.com](http://www.winterhavenpd.com)

## Frequently Asked Questions



***Courtesy \* Dignity \* Respect***

Winter Haven Police Department  
125 N. Lake Silver Drive N.W.  
Winter Haven, Florida 33881



## WINTER HAVEN POLICE NUMBERS

Police Emergency.....	9-1-1
Non-Emergency.....	291-5858
Police Chief.....	291-5874
Crime Analyst.....	291-5705
Crime Prevention Programs.....	291-5705
Crime Stoppers.....	1-800-226-TIPS
(Remain Anonymous-Provide Tips-Cash Rewards)	
Drug Tip Line.....	298-4412
Personnel/Recruitment.....	298-4441
Property/Evidence.....	291-5724
Records Division.....	291-5649
<u>Monday through Friday 7 a.m. to 6 p.m. (except holidays)</u>	
Fingerprinting (Business Purposes) .....	291-5649
<u>Wednesdays and Thursdays from 7 a.m. to 6 p.m.</u>	
<i>(except for city holidays)</i>	
(\$5 processing fee must accompany fingerprint card)	
Traffic Unit.....	291-5858 ext.2241
Victim Advocate.....	298-7518

## FREQUENTLY ASKED QUESTIONS

**Q: Where can I obtain crime statistics for a certain neighborhood in Winter Haven?**

A: Call our Crime Analyst at 291-5705 Monday through Friday, 8 a.m. to 5 p.m.

**Q: What types of crime prevention programs does the Winter Haven Police Department offer?**

A: Call Crime Prevention at 291-5705 to find the many different programs that are offered for the community.

**Q: How can I report crime, but remain anonymous?**

A: By calling "Crime Stoppers" at 1-800-226-Tips (8477) you can remain anonymous. You will be issued a unique number when you give crime tips. Cash rewards are given if your tips lead to an arrest or if stolen property is recovered. For further information log onto [www.polkcrimestoppers.com](http://www.polkcrimestoppers.com).

**Q: What is the grace period for transferring my out-of-state tags to Florida?**

A: 30 days. Call the Legion Tag Agency at the number below for more information.

**Q: What is the grace period for updating my address on my driver's license?**

A: If you are a Florida resident and move to a different address in Florida, the grace period is 10 days.

If you are an out-of-state resident and move to Florida, the grace period is 30 days.

Legion Tag Agency (Auto).....	293-5551
Polk County Animal Control Services .....	499-2600
Polk County Public School Board.....	534-0500
Polk County Sheriff's Office.....	533-00344
T.E.C.O. Electric (Outage).....	(877)-588-1010
W.H. Chamber of Commerce .....	293-2138
W.H. Hospital .....	293-1121

# WINTER HAVEN

## The Chain of Lakes City

### TIPS FOR USING 9-1-1

- ☞ Use 9-1-1 in emergency situations that require police, fire or ambulance.
- ☞ Know your location at all times.
- ☞ When a 9-1-1 operator answers they will ask you if you need "police," "fire" or "ambulance." Be prepared to respond.
- ☞ Communicate your location as soon as you are asked.
- ☞ The operator will confirm which municipality you are calling from.
- ☞ Your call will be immediately transferred. Stay on the line and follow instructions.
- ☞ Be prepared to answer questions. Listen carefully; speak clearly and try to remain calm.
- ☞ Stay on the line until you are told to hang up.
- ☞ If you dial 9-1-1 accidentally, please stay on the line and tell us. If you hang up we don't know if you are all right.
- ☞ Teach children to use 9-1-1 properly and remind them it is not a toy. Put your address information near the phone and show your

